

## **Quality Policy**

Integral is a leading provider of business and technical solutions and services for organisations with complex IT needs. Established in Australia in 2001, Integral operates across Australia as well as extensively throughout South East Asia, working across multiple industries and businesses in both the public and private sectors for organisations that have a critical business reliance on Information Technology.

Integral specialises in delivering the complex. If your business relies on IT, if it is critical to your success, then Integral can help make it simple and provide great outcomes.

We aim to:

- help clients achieve successful business outcomes in complex IT initiatives.
- improve the success rate of IT initiatives across the industry and their usefulness to the businesses that it supports.
- create a commercial environment in which talented and passionate individuals have the ability to deliver their best work and grow as individuals.

Our objective is to be recognized as Australia's leading privately owned IT Solutions Company by 2025.

An enabler to our ongoing success is our QMS (quality management system) based on the international standard ISO 9001:2015. This ensures that effective controls are consistently applied to our work processes and provides a record of our quality-related activities.

We are committed to maintaining and continually improving this system. All employees are expected to share in this commitment. We have allocated sufficient resources to ensure that quality remains at the heart of our business.

Any suggestions that may assist us to achieve our aims are welcomed. This policy and our QMS will be regularly reviewed by Senior Management to ensure continued effectiveness and improvement.

Cameron Tuesley  
Managing Director  
Integral Technology Solutions  
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